

Raghav Jindal

Backend & Full-Stack Engineer · AI Agents · APIs & Integrations

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PROFESSIONAL SUMMARY

I turn unclear requirements into working products and stay involved through launch and the problems that follow. I learn unfamiliar domains quickly, work closely with founders and customers, and move fast from an idea to something people can use. I care about understanding the problem, finding a practical solution, and making it reliable in everyday use.

TECHNICAL SKILLS

AI & Integrations: AI agents, voice AI, LLM orchestration, tool integrations, evaluation, human handoffs, failure handling
Backend & Data: Node.js, TypeScript, JavaScript, Express.js, REST APIs, microservices, event-driven systems, PostgreSQL, Redis, MongoDB, Prisma, BullMQ, system design
Frontend & Delivery: React, Next.js, Tailwind CSS, AWS, Docker, CI/CD, Git, Datadog, observability, Stripe

PROFESSIONAL EXPERIENCE

Riverline · Software Engineer May 2026 – Jul 2026

Bengaluru, India · AI debt-resolution platform for banks and digital lenders

- Helped build production workflows for multilingual AI agents engaging borrowers across voice calls, WhatsApp, email, and SMS.
- Contributed to campaign automation and real-time operational visibility so teams could track borrower communication across channels.

CrackedDevs · Founding Engineer May 2024 – May 2026

Remote · Startup product engineering

- Owned architecture, backend services, integrations, infrastructure, and deployment for early-stage products across AI agents, payments, data pipelines, and customer-facing applications.
- Shipped real-time systems using Node.js, TypeScript, PostgreSQL, Redis, AWS, and Rust; monitored, debugged, and iterated under production constraints.
- Worked directly with founders to scope and deliver 0→1 products on tight timelines, moving from ambiguous requirements to deployed software.

DecentraClasses · Co-founder & Developer 2022 – 2024

Remote · Education platform and developer tooling

- Built a learning platform from zero to production with Next.js, Node.js, and MongoDB, including live cohort scheduling, a CMS, and learner progress dashboards.
- Developed an in-browser Solidity editor with real-time compilation and automated evaluation for hands-on programming exercises.

Tamil Nadu Engineering Association · Full-Stack Intern 2023

- Migrated legacy government systems for a counselling platform used by 100,000+ students in one month and allocating seats across 500+ institutions.

SELECTED SYSTEMS & PROJECTS

Fundlio · Pharmacy Payments Platform Ongoing

- Built a multi-provider pharmacy payments platform processing \$100K+ in monthly transaction volume across payments, refunds, settlements, and merchant payouts.
- Delivered role-based dashboards for admins, merchants, sales reps, and partners, with email-OTP login and store-level transaction access controls.
- Implemented payment-provider integrations, reconciliation, fraud controls, audit trails, and operational reporting.

VoiceGrid · AI Voice Operations Ongoing

- Building voice-agent workflows with conversation orchestration, business-tool integrations, human handoffs, evaluation, failure handling, and production observability.
- The platform supports healthcare agency pilots and handles around 300 outbound calls per day.

Qwik · Fintech Banking Backend 2025

- Built Node.js/TypeScript/PostgreSQL APIs for cards, payment processing, budgeting, and financial analytics, with an emphasis on correctness in transactional workflows.

EDUCATION & RECOGNITION

B.Tech, Information Technology · Government College of Technology · 2020–2024 · CGPA 8.6/10

Hackathon winner · ETH India | ETH Singapore